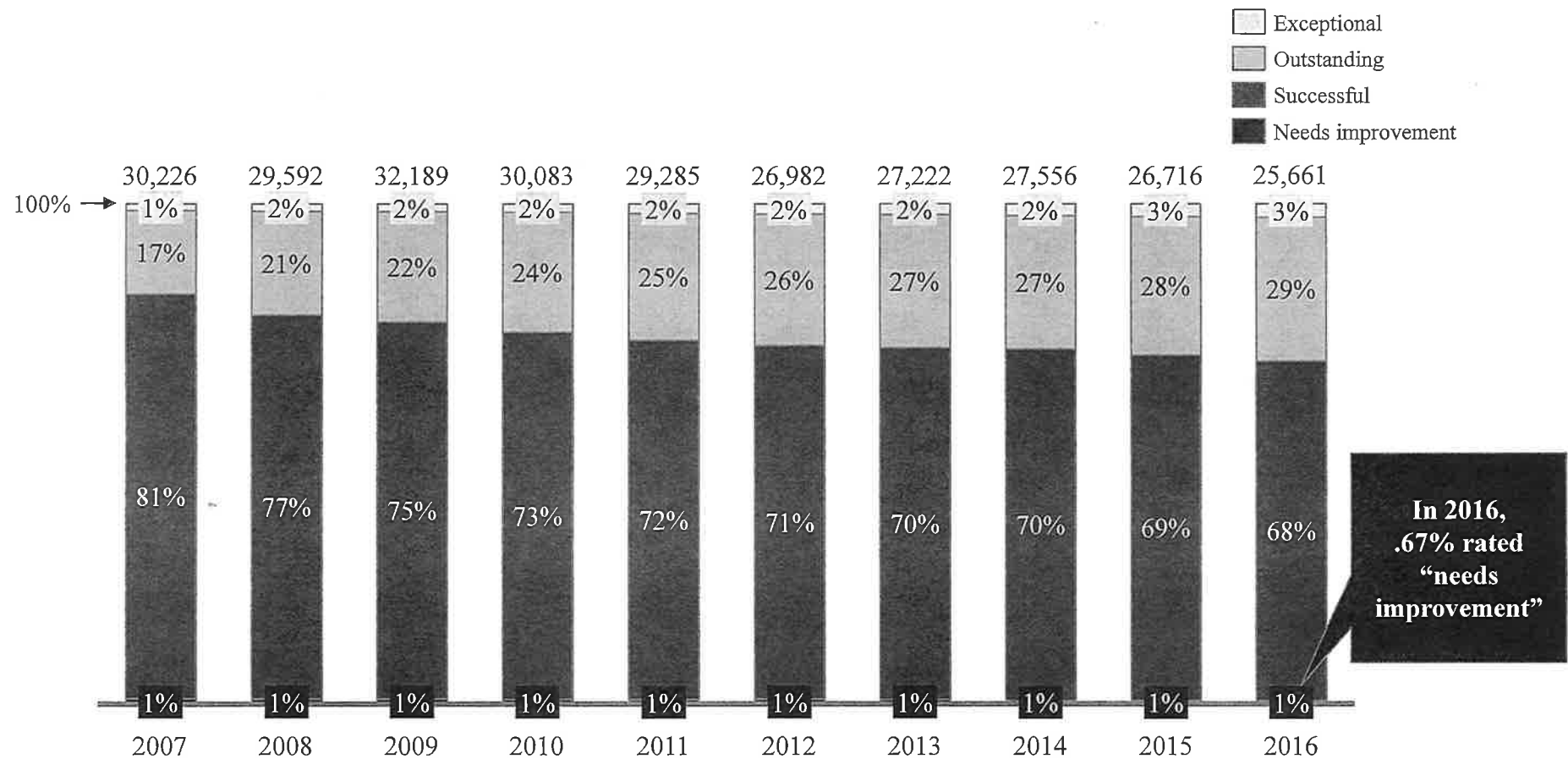


# Our starting point: Our practice has not reinforced accountability nor recognized superior performance



## PERforM ratings of completed appraisals, 2007-2016

Total number, %



Note: Excludes Conservation, DESE, Higher Ed, and MODOT

Source: OA

